



Support Services - Annual Cloud Hosting (OESC04SS01)

Description

The Annual Cloud Hosting service provides an off-site solution for hosting the OpenEMIS platform in a highly reliable and secure data center that is monitored 24 hours per day. The data center includes physical security, environmental temperature and humidity controls, dual network links, battery backups and power generators to ensure high availability. The Cloud Hosting service includes regular backups and disaster-recovery assurance.

Purpose(s)

To provide secure information technology infrastructure at the highest level

Deliverable(s)

1. Report on Server / Database / Application statistics including availability

Duration

The duration of this activity is 12 months / 365 days.

Location

The location of this activity is offsite.