

Support Services - Local Support (OESC04SS03)

Description

The Local Support activity provides in-country support for OpenEMIS project implementation. This local support aims to provide day-to-day technical support for the implementation of OpenEMIS activities and coordination support with and between project stakeholders. The service provides local OpenEMIS experts that can regularly liaise between the client and the OpenEMIS lab. These local OpenEMIS experts can assist as required with system implementation, integration testing, identifying training needs, producing training materials, delivering training, data quality, data migration, translations and system administration including system security and configuration.

Purpose(s)

To provide first level in country support for OpenEMIS project implementation

Deliverable(s)

1. Local resource person(s)

Duration

The duration of this activity is flexible.

Location

The location of this activity is onsite.