Service Timelines

Services	Year 1				Year 2				Year 3			
Policy and Planning Services												
OESC01PP01 Need and Gap Analysis		R										
OESC01PP02 Data Collection Analysis		O										
OESC01PP03 Policy Development	O	O										
OESC01PP04 Project Scoping		R										
OESC01PP05 Strategic Planning	O											
OESC01PP06 Architecture Design	O											
OESC01PP07 Project Management	O	O	O	O	O	O	O	O	O	O	O	O
Implementation Services												
OESC03IS01 Installation and Configuration			R									
OESC03IS02 Migrate Data Transactions			R									
OESC03IS03 Migrate Data Warehouse			R									
Support Services												
OESC04SS01 Annual Cloud Hosting			R	R	R	R	R	R	R	R	R	R
OESC04SS02 Annual Support			R	R	R	R	R	R	R	R	R	R
OESC04SS03 Local Support			R	R	R	R	R	R	R	R	R	R
Training Services												
OESC07TS01 Professional Training Course			R	R	O	O	R	O	O	O	R	O
OESC07TS02 Administrator Training Course			R	R	O	O	R	O	O	O	R	O
OESC07TS03 Analyst Training Course			R	R	O	O	R	O	O	O	R	O
OESC07TS04 Trainer Training Course			O	O	O	O	O	O	O	O	O	O
OESC07TS05 Advanced Lab Training Course			O	O	O	O	O	O	O	O	O	O
Analytical Services												
OESC02AS01 Business Intelligence			O	O	O	O	O	O	O	O	O	O
OESC02AS02 Monitoring and Evaluation			O	O	O	O	O	O	O	O	O	O
OESC02AS03 Interactive Dashboards			O	O	O	O	O	O	O	O	O	O
OESC02AS04 Data Profiles			O	O	O	O	O	O	O	O	O	O
OESC02AS05 Report Publication			O	O	O	O	O	O	O	O	O	O
OESC02AS06 Simulation Modeling			O	O	O	O	O	O	O	O	O	O
Ad Hoc Services												
OESC05AH01 Data Entry Services	O	O	O	O	O	O	O	O	O	O	O	O
OESC05AH02 Data Quality Assurance	O	O	O	O	O	O	O	O	O	O	O	O
OESC05AH03 GIS Mapping Services	O	O	O	O	O	O	O	O	O	O	O	O
OESC05AH04 Language Translation Services	O	O	O	O	O	O	O	O	O	O	O	O
OESC05AH05 System Integration Services	O	O	O	O	O	O	O	O	O	O	O	O
OESC05AH06 Indicator Development	O	O	O	O	O	O	O	O	O	O	O	O

Legend: R = Recommended | O = Optional

Services	Year 1					Year 2				Year 3			
Software Development Services													
OESC06SD01 Custom Reports													
OESC06SD02 Mobile Application													
OESC06SD03 Module Customization													
OESC06SD04 New Feature													
Advocacy Materials													
OESC08AM01 Brochure													
OESC08AM02 CD-ROM													
OESC08AM03 Poster													
OESC08AM04 USB Drive													
OESC08AM05 Video													
OESC08AM06 Website													

	Recommended		Optional